

# DISCOVER YOUR NEXT JOURNEY

YOUR LEASE-END GUIDE



2025 CADILLAC XT5 SPORT PLATINUM



SCAN FOR LEASE-END INFO

# CHOOSE CONFIDENTLY

Thank you for being a Cadillac Financial customer. With your lease scheduled to end soon, we want to ensure you understand your options. No matter your decision, here's how you can keep moving forward:

### OPTION 1: RETURN YOUR VEHICLE

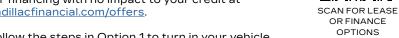
Bring the vehicle to your Cadillac dealership by the termination date in your agreement.

- Schedule a pre-return inspection to identify potential excess wear.
- Remove anything that may have your name, address or financial information.
- Arrange a return date with your dealership. Sign the Check-in Receipt at the dealership and the Odometer Statement, located in the Document Center on cadillacfinancial.com under the Resources tab. Keep a copy for your records.
- Be on the lookout for a Lease-End Liability Invoice 30-45 days after vehicle turn-in. It will include amounts still due on the account and is different from the final billing statement.

### OPTION 2: LEASE OR FINANCE NEW

Ready for a new vehicle? Return your lease and start enjoying the latest Cadillac has to offer with an upgrade.1

- Not sure if you want to lease again or finance? Explore which option is right for you at cadillacfinancial.com/options.
- Check out offers and even apply to prequalify for financing with no impact to your credit at cadillacfinancial.com/offers.



O Follow the steps in Option 1 to turn in your vehicle.

### OPTION 3: PURCHASE YOUR VEHICLE

Good news: You can purchase your Cadillac at any point during your lease. You can request a purchase quote, valid for 10 days, on your MyAccount dashboard. Know that Cadillac Financial doesn't process lease purchases through non-GM dealerships.

Contact your dealer to discuss lease-end options.

<sup>1</sup>If you buy or lease a new GM vehicle, your disposition fee of up to \$595 may be waived. See Section 4 of your lease agreement for details.





### GET INSPECTED

### PRE-RETURN INSPECTION

Prepare yourself by scheduling a pre-return inspection approximately two to four months before lease end. You'll get a report on wear and discover how it may affect amounts owed at turn-in. You can schedule the inspection at your preferred dealership, home or work by visiting <a href="https://doi.org/10.1001/journal.org/10.1

### REPAIRS AND MAINTENANCE

Before turning in your vehicle, you may choose to make repairs related to excess wear and outstanding recalls. Once your repairs are completed and before turning in your vehicle, email or fax all repair receipts to us so a credit can be applied to your account. If you elect not to make necessary repairs, outstanding charges will be billed to your account as part of the Lease-End Liability Invoice.

### SEND REPAIR RECEIPTS TO:

Email: VehicleRepairReceipts@cadillacfinancial.com

Fax: 1-877-301-3763

# IDENTIFYING EXCESS WEAR

Every vehicle experiences a few bumps along the way, and some wear is considered normal. Knowing what constitutes "excess" can help your lease end go smoother. Here are some examples:

### **EXTERIOR**



4 or more dings per panel or multiple dings equal to or greater than 2" per panel

## INTERIOR



Permanent stains



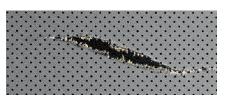
1 dent (greater than 4") or 1 scratch (equal to or greater than 6") per panel



Upholstery holes greater than 1/8"



Cracked glass (equal to or greater than 1/2" in diameter) or spider cracks



Tears equal to or greater than 1/2"

### WHEELS & TIRES



- Tires not of the same size and specifications as the original equipment (equal speed rating and, if applicable, self-seal or run-flat)
- Mismatched tires
- O Wheels with scratches or gouges greater than 3"
- O Tire tread less than 4/32"

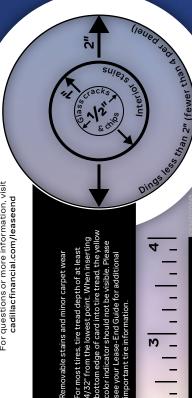
### **MISCELLANEOUS**



- Cracked headlights
- Mechanical defects
- Missing equipment, including keys and key fobs
- Instrument panel warning lights or messages illuminated

### DISCOVER LESS EAM

Hold this wear card against your vehicle to measure dings, dents, scratches or tears. It can also be inserted into your tire tread to measure depth. **Click here** for a printable version of the Wear Card.



For questions or more information, visit cadillacfinancial.com/leaseend

WEAR CARD

FINANCIAL CADILLAC

# Normal wear conditions include:

Fewer than 4 dings per panel less than 2"

Interior cuts and tears less than 1/2" 1dent equal to or less than 4" or I scratch less than 6" per panel

4/32" from the lowest point. When inserting color indicator should not be visible. Please

see your Lease-End Guide for additional important tire information.

For most tires, tire tread depth of at least Removable stains and minor carpet wear

> Wheel scratches and gouges equal to or less than 3"

4/32" tire tread depth 💲

# YOUR RETURN CHECKLIST

Use this checklist to ensure your turn	-in process is fast and simple:
☐ Schedule your complimentary preto the lease-end date.	e-return inspection appointment prior
☐ Schedule a turn-in appointment w	rith your Cadillac dealer.
Clear all personal data from the ve settings. For complete instructions, Examples include:	hicle and reset the system to factory see your Owner's Manual.
$\square$ Garage door codes	$\square$ App or other login information
$\square$ Saved phone numbers	☐ Saved addresses
Clean your vehicle inside and out. Do	n't forget your personal items, such as:
<ul><li>☐ Sunglasses</li><li>☐ Phone chargers</li><li>☐ Memory cards and USB drive</li></ul>	☐ Garage door openers ☐ Tollway tags ves ☐ Parking passes
Make sure all original equipment is pr	esent. This includes:
$\square$ Keys and key fobs	☐ Owner's Manual
All other accessories included in the  EV power-charging cables  Luggage crossbars  Floor mats  Cargo covers	lease package, which may include:  □ Entertainment system headphones □ All seats □ Toolkits □ Spare tires
<ul> <li>Request to sign the Check-in Rec Statement at the dealership and I your records.</li> <li>Check with your local motor vehic determine if your state requires li</li> </ul>	keep a copy for
at lease end.  Cancel automatic payments.	SCAN FOR ODOMETER STATEMENT

# COMMON QUESTIO<u>NS</u>

### WHERE DO I RETURN MY VEHICLE?

The Cadillac dealership where you leased your vehicle is best qualified to help with the return process, though you can make an appointment at any preferred GM dealership. Return the vehicle by the termination date specified in your lease agreement and follow the steps outlined in this guide for a smooth process.

# WHAT CHARGES CAN I EXPECT AFTER VEHICLE RETURN?

You will receive a Lease-End Liability Invoice in the mail 30-45 days after your vehicle is returned. It may include amounts still due on the account, excess wear and mileage charges, a disposition fee,¹ and other applicable taxes and charges.² If taxes, citations, tolls or other charges are received after your Lease-End Liability Invoice has been sent, an additional invoice may be issued. For more details, see "Other Terms and Conditions" in your lease agreement.

### HOW DO I OBTAIN A PURCHASE QUOTE?

You can request a purchase quote, valid for 10 days, on your MyAccount dashboard. Also, important lease documents can be found in the <u>Document</u> Center on cadillacfinancial.com under the Resources tab.

### HAVE MORE QUESTIONS? WE HAVE ANSWERS.



Scan for Lease-End FAQ webpage or search cadillacfinancial.com/leaseend in your browser.

Disposition fees may be waived if you buy or lease another new GM vehicle or exercise the purchase option of your lease agreement. As stated in your contract, you may be charged a disposition fee of up to \$595. Some states charge sales tax on the disposition fee when it is paid. This flat-rate fee covers the cost of preparing the vehicle for resale.

<sup>2</sup>In addition to sales tax, some localities have property taxes (often called ad valorem tax) that apply to automobiles, purchased and leased. Check your state or city's department of taxation website for details.

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